



2021-02-18

Decontamination of Products (Items) Being Returned

Dear Valued Customer,

Please decontaminate any items that pose a risk of transmitting disease, prior to the ERBE agent/employee taking possession of the materials being returned. This includes shipping returned products to the Company. For ERBE reusable devices, follow our recommended guidelines for cleaning, disinfecting, and/or sterilizing. This information is in the respective operator manual, notes for use, etc. For single use devices (disposables) that have been used and are being returned for an evaluation, follow your standard protocols to sanitize the product. In any event, the involved decontamination processes should meet local, state, and federal laws.

Thank you for your time and consideration in this matter. If you have any questions please feel free to contact me at 770-955-4400, ext 133.

Sincerely,

John Tartal

QA/RA Manager