EQUIPMENT SOURCED THROUGH THIRD PARTY VENDORS POLICY

All customers with Erbe equipment sourced through a third party vendor are required to have an evaluation of that equipment and system certification (paid by the customer) prior to purchasing any accessories related to the equipment.

This evaluation is necessary to help ensure patient safety by verifying that the equipment is in normal working condition, so that the accessories used with this equipment will function as intended. Accessories could include but are not limited to Neutral Electrodes, APC® probes, APCapplicators™, as well as ERBEJET® 2 applicators and probes. Any equipment that has been designated obsolete by Erbe is not eligible for evaluation.

Certification and In-Service Fees:

CERT-OP (Certification – Outside Purchase) This fee covers a full evaluation of the unit/ module, system certification, and new customer set up fee.	$3995.00 per component *(parts and any necessary repairs will be invoiced separately)*
IN-SERVICE (In-Service Training) Any in-service training required must be purchased. At least one in-service is required prior to the purchase of accessories.	$1995.00 for Electrosurgical generator $3495.00 for Electrosurgical generator + APC® $1995.00 for Cryosurgical unit $1995.00 for Waterjet unit

Erbe Representatives are not permitted to interact with equipment sourced through a 3rd party until the certification is complete. This includes but is not limited to in-servicing, programming, case support, etc.

Erbe will not sell accessories to customers for use on obsolete equipment, who purchased the equipment past the date of published obsolescence. This includes but is not limited to the ICC® series and VIO® 1.x series of generators.

Evaluation and any required repairs will require at least 8-12 weeks from time of receipt of equipment at Erbe USA Inc. and loaners will not be provided.

For more information or to inquire about the status of your equipment, please contact your local Erbe representative or Erbe USA Inc. at 800-778-3723.